

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2020 TOTAL	FEB 2019	2019 TOTAL
JIFs RECEIVED	62	72											134	65	921
JIFs RESPONDED TO	68	47											115	68	920
Non-Jurisdictional	40	26											66	43	627
Jurisdictional	19	11											30	15	186
Variance	1	3											4	2	40
General Information	5	3											8	5	31
Potential Violation	3	4											7	3	36
AVERAGE RESPONSE TIME (in days)	15	13											14	10	16

TELEPHONE CALLS	266	247											513	244	3822
WALK-INS	14	13											27	7	151
WRITE INS/SITE VISITS	0	2											2	0	0
OTHER AGENCIES	41	31											72	21	478
FOIL REQUESTS RECEIVED	17	31											48	17	260